



GDPR Data Protection Policy

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Finance, Audit and Risk Committee to Oversee

Statement of intent

The Flitch Green Academy is required to keep and process certain information about its staff members and pupils in accordance with its legal obligations under the General Data Protection Regulation (GDPR).

The school may, from time to time, be required to share personal information about its staff or pupils with other organisations, mainly the LA, other schools and educational bodies, and professional services.

This policy is in place to ensure all staff and governors are aware of their responsibilities and outlines how the school complies with the following core principles of the GDPR.

Organisational methods for keeping data secure are imperative, and The Flitch Green Academy believes that it is good practice to keep clear practical policies, backed up by written procedures.

This policy complies with the requirements set out in the GDPR, which came into effect on 25 May 2018. The government have confirmed that the UK's decision to leave the EU has not affected the commencement of the GDPR.

- **ICO:** Information Commissioners Office. The UK's Supervising Authority on the GDPR
- **Data Controller:** The school
- **Data Processor:** Organisation whose purpose is to process the data in-lieu of the controller; i.e. Accelerated Reader, Insight , RM Integris, Juniper Payroll
- **Third Party:** Organisation data is shared with, but not as a Data Processor; i.e. Social Services or the Police
- **DPO (Data Protection Officer):** Designated person at the school who oversees the GDPR processes. The current designated person is the Vice-Principal.

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1. Legal framework

- 1.1. This policy has due regard to legislation, including, but not limited to the following:
- 1.2. The General Data Protection Regulation (GDPR)
 - The Freedom of Information Act 2000
 - The Education (Pupil Information) (England) Regulations 2005 (as amended in 2016)
 - The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004
 - The School Standards and Framework Act 1998
- 1.3. This policy also has regard to the following guidance:
 - Information Commissioner's Office (2017) 'Overview of the General Data Protection Regulation (GDPR)'
 - Information Commissioner's Office (2017) 'Preparing for the General Data Protection Regulation (GDPR) 12 steps to take now'
- 1.4. This policy has been implemented in conjunction with the following other school policies:
- 1.5. E-Safety Policy
- 1.6. Freedom of Information Publication Scheme
- 1.7. Personal Mobile Phone and Recording Equipment Policy
- 1.8. CCTV Policy

2. Applicable data

- 2.1. For the purpose of this policy, **personal data** refers to information that relates to an identifiable, living individual, including information such as an online identifier, such as an IP address. The GDPR applies to both automated personal data and to manual filing systems, where personal data is accessible according to specific criteria, as well as to chronologically ordered data and pseudonymised data, e.g. key-coded.

- 2.2. **Sensitive personal data** is referred to in the GDPR as ‘special categories of personal data’, which are broadly the same as those in the Data Protection Act (DPA) 1998. These specifically include the processing of genetic data, biometric data and data concerning health matters.

3. Principles

- 3.1. In accordance with the requirements outlined in the GDPR, personal data is:
- Processed lawfully, fairly and in a transparent manner in relation to individuals.
 - Collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; further processing for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes shall not be considered to be incompatible with the initial purposes.
 - Adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.
 - Accurate and, where necessary, kept up-to-date; every reasonable step will be taken to ensure that personal data that is inaccurate, having regard to the purposes for which it is processed, is erased or rectified without delay.
 - Kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data is processed; personal data may be stored for longer periods, insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes, subject to implementation of the appropriate technical and organisational measures required by the GDPR in order to safeguard the rights and freedoms of individuals.
 - Processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.
- 3.2. The GDPR also requires that “the controller shall be responsible for, and able to demonstrate, compliance with the principles”.

4. Accountability

- 4.1. The Fritch Green Academy implements appropriate technical and organisational measures to demonstrate that data is processed in line with the principles set out in the GDPR.
- 4.2. The school provides comprehensive, clear and transparent privacy policies.
- 4.3. Records of activities relating to higher risk processing are maintained, such as the processing of special categories data or that in relation to criminal convictions and offences.
- 4.4. Internal records of processing activities include the following:
 - Name and details of the organisation
 - Purpose(s) of the processing
 - Description of the categories of individuals and personal data
 - Retention schedules
 - Categories of recipients of personal data
 - Description of technical and organisational security measures
 - Details of transfers to third countries, including documentation of the transfer mechanism safeguards in place
- 4.5. The school implements measures that meet the principles of data protection by design and data protection by default, such as:
 - Data minimisation.
 - Pseudonymisation.
 - Transparency.
 - Allowing individuals to monitor processing.
 - Continuously creating and improving security features.

5. Data protection officer (DPO)

- 5.1. A DPO has been appointed in order to:

- Inform and advise the school and its employees about their obligations to comply with the GDPR and other data protection laws.
 - Monitor the school's compliance with the GDPR and other laws, including managing internal data protection activities, advising on data protection impact assessments if needed and providing training to staff members, if required.
- 5.2. The role of the DPO is carried out by the Vice -Principal.
- 5.3. The DPO reports to the highest level of management at the school, which is the Principal.
- 5.4. Sufficient resources are provided to the DPO to enable them to meet their GDPR obligations.

6. Lawful processing

- 6.1. The legal basis for processing data is identified and documented prior to data being processed.
- 6.2. Under the GDPR, data is lawfully processed under the following conditions:
- The consent of the data subject has been obtained.
 - Processing is necessary for:
 - Compliance with a legal obligation.
 - The performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.
 - For the performance of a contract with the data subject or to take steps to enter into a contract.
 - Protecting the vital interests of a data subject or another person.
 - For the purposes of legitimate interests pursued by the controller or a third party, except where such interests are overridden by the interests, rights or freedoms of the data subject.
- 6.3. Sensitive data is only be processed under the following conditions:

- Explicit consent of the data subject, unless reliance on consent is prohibited by EU or Member State law.
- Processing carried out by a not-for-profit body with a political, philosophical, religious or trade union aim provided the processing relates only to members or former members (or those who have regular contact with it in connection with those purposes) and provided there is no disclosure to a third party without consent.
- Processing relates to personal data manifestly made public by the data subject.
- Processing is necessary for:
 - Carrying out obligations under employment, social security or social protection law, or a collective agreement.
 - Protecting the vital interests of a data subject or another individual where the data subject is physically or legally incapable of giving consent.
 - The establishment, exercise or defence of legal claims or where courts are acting in their judicial capacity.
 - Reasons of substantial public interest on the basis of Union or Member State law which is proportionate to the aim pursued and which contains appropriate safeguards.
 - The purposes of preventative or occupational medicine, for assessing the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of Union or Member State law or a contract with a health professional.
 - Reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of healthcare and of medicinal products or medical devices.
 - Archiving purposes in the public interest, or scientific and historical research purposes or statistical purposes in accordance with Article 89(1).

7. Data security

- 7.1. Confidential paper records are kept in a locked filing cabinet, drawer or safe, with restricted access.

- 7.2. Confidential paper records are not left unattended or in clear view anywhere with general access.
- 7.3. Digital data is coded, encrypted or password-protected, both on a local hard drive and on a network drive that is regularly backed up off-site.
- 7.4. Where data is saved on removable storage or a portable device, the device is kept in a locked filing cabinet, drawer or safe when not in use.
- 7.5. Memory sticks are not used to hold personal information unless they are password-protected and fully encrypted.
- 7.6. All electronic devices are password-protected to protect the information on the device in case of theft.
- 7.7. Where possible, the school enables iPads to allow the remote blocking or deletion of data in case of theft.
- 7.8. Staff and governors do not use their personal laptops, ipads or computers for school purposes.
- 7.9. All members of staff are provided with their own secure login and password.
- 7.10. Emails containing sensitive or confidential information are password-protected if there are unsecure servers between the sender and the recipient.
- 7.11. Circular emails to parents are sent blind carbon copy (bcc), so email addresses are not disclosed to other recipients.
- 7.12. Where personal information that could be considered private or confidential is taken off the premises, either in electronic or paper format, staff take extra care to follow the same procedures for security, e.g. keeping devices under lock and key. The person taking the information from the school premises accepts full responsibility for the security of the data.
- 7.13. Before sharing data, all staff members ensure:

- They are allowed to share it.
 - That adequate security is in place to protect it.
 - Anyone reading the data has been detailed in a privacy notice.
- 7.14. Under no circumstances are visitors allowed access to confidential or personal information. Visitors to areas of the school containing sensitive information are supervised at all times.
- 7.15. The physical security of the school's buildings and storage systems, and access to them, is reviewed regularly. If an increased risk in vandalism/burglary/theft is identified, extra measures to secure data storage will be put in place.
- 7.16. The Fritch Green Academy takes its duties under the GDPR seriously and any unauthorised disclosure may result in disciplinary action.

8. Publication of information

- 8.1. The Fritch Green Academy publishes the following on its website:
- Relevant policies and procedures
 - Annual reports
 - Financial information
- 8.2. The above information will be made available quickly and easily on request.
- 8.3. The Fritch Green Academy does not publish any personal information, including photos, on its website without the permission of the affected individual (or the permission of their parent or guardian).

9. CCTV and photography

- 9.1. The school understands that recording images of identifiable individuals constitutes as processing personal information, so it is done in line with data protection principles.

- 9.2. The school notifies all pupils, staff and visitors of the purpose for collecting CCTV images via notice boards, letters and email.
- 9.3. Cameras are only placed where they do not intrude on anyone's privacy and are necessary to fulfil their purpose.
- 9.4. All CCTV footage is kept for one month for security purposes; the Data Protection Officer is responsible for keeping the records secure and allowing access.
- 9.5. If the school wishes to use images/video footage of pupils in a publication, such as the school website, prospectus, or recordings of school plays, written permission is sought for the particular usage from the parent or guardian of the pupil when they join the school.
- 9.6. Images captured by individuals for recreational/personal purposes, and videos made by parents for family use, are exempt from the GDPR.

10. Data retention (in conjunction with the GDPR Records Management Policy)

- 10.1. Data is not kept for longer than necessary.
- 10.2. Some educational records relating to former pupils or employees of the school may be kept for an extended period for legal reasons, but also to enable the provision of references or academic transcripts.
- 10.3. Paper documents are shredded, and electronic memories scrubbed clean or destroyed, once the data should no longer be retained.

11. Disclosure and Barring Service (DBS) data

- 11.1. All data provided by the DBS is handled in line with data protection legislation; this includes electronic communication.

- 11.2. Data provided by the DBS is never duplicated.
- 11.3. Any third parties who access DBS information will be made aware of the data protection legislation, as well as their responsibilities as a data handler.

12. Consent

- 12.1. Consent must be a positive indication. It cannot be inferred from silence, inactivity or pre-ticked boxes.
- 12.2. Consent will only be accepted where it is freely given, specific, informed and an unambiguous indication of the individual's wishes.
- 12.3. Where consent is given, a record will be kept documenting how and when consent was given.
- 12.4. The school ensures that consent mechanisms meet the standards of the GDPR. Where the standard of consent cannot be met, an alternative legal basis for processing the data must be found, or the processing must cease.
- 12.5. Consent can be withdrawn by the individual at any time.
- 12.6. The consent of parents will be sought prior to the processing of a child's data.

13. The right to be informed

- 13.1. The privacy notice supplied to individuals with regard to the processing of their personal data is written in clear, plain language which is concise, transparent, easily accessible and free of charge.

- 13.2. If services are offered directly to a child, the school will ensure that the privacy notice is written in a clear, plain manner that the child will understand.
- 13.3. In relation to data obtained both directly from the data subject and not obtained directly from the data subject, the following information is supplied within the privacy notice:
- The identity and contact details of the controller, and where applicable, the controller's representative and the DPO.
 - The purpose of, and the legal basis for, processing the data.
 - The legitimate interests of the controller or third party.
 - Any recipient or categories of recipients of the personal data.
 - Details of transfers to third countries and the safeguards in place.
 - The retention period of criteria used to determine the retention period.
 - The existence of the data subject's rights, including the right to:
 - Withdraw consent at any time.
 - Lodge a complaint with a supervisory authority.
 - The existence of automated decision making, including profiling, how decisions are made, the significance of the process and the consequences.
- 13.4. Where data is obtained directly from the data subject, information regarding whether the provision of personal data is part of a statutory or contractual requirement and the details of the categories of personal data, as well as any possible consequences of failing to provide the personal data, will be provided.
- 13.5. Where data is not obtained directly from the data subject, information regarding the source the personal data originates from and whether it came from publicly accessible sources, will be provided.
- 13.6. For data obtained directly from the data subject, this information will be supplied at the time the data is obtained.

13.7. In relation to data that is not obtained directly from the data subject, this information will be supplied:

- Within one month of having obtained the data.
- If disclosure to another recipient is envisaged, at the latest, before the data is disclosed.
- If the data is used to communicate with the individual, at the latest, when the first communication takes place.

14. The right of access

14.1. Individuals have the right to obtain confirmation that their data is being processed.

14.2. Individuals have the right to submit a subject access request (SAR) to gain access to their personal data in order to verify the lawfulness of the processing.

14.3. The school must verify the identity of the person making the request before any information is supplied.

14.4. A copy of the information will be supplied to the individual free of charge; however, the school may impose a 'reasonable fee' to comply with requests for further copies of the same information.

14.5. Where a SAR has been made electronically, the information will be provided in a commonly used electronic format.

14.6. Where a request is manifestly unfounded, excessive or repetitive, a reasonable fee will be charged.

14.7. All fees will be based on the administrative cost of providing the information.

14.8. All requests will be responded to without delay and at the latest, within one month of receipt.

14.9. In the event of numerous or complex requests, the period of compliance will be extended by a further two months. The individual will be informed of this extension, and will receive an explanation of why the extension is necessary, within one month of the receipt of the request.

- 14.10. Where a request is manifestly unfounded or excessive, the school holds the right to refuse to respond to the request. The individual will be informed of this decision and the reasoning behind it, as well as their right to complain to the supervisory authority and to a judicial remedy, within one month of the refusal.
- 14.11. In the event that a large quantity of information is being processed about an individual, the school will ask the individual to specify the information the request is in relation to.

15. The right to rectification

- 15.1. Individuals are entitled to have any inaccurate or incomplete personal data rectified.
- 15.2. Where the personal data in question has been disclosed to third parties, the school must inform them of the rectification where possible.
- 15.3. Where appropriate, the school will inform the individual about the third parties that the data has been disclosed to.
- 15.4. Requests for rectification will be responded to within one month; this will be extended by two months where the request for rectification is complex.
- 15.5. Where no action is being taken in response to a request for rectification, the school must explain the reason for this to the individual, and must inform them of their right to complain to the supervisory authority and to a judicial remedy.

16. The right to erasure

- 16.1. Individuals hold the right to request the deletion or removal of personal data where there is no compelling reason for its continued processing. Details of the data deleted will be kept on a central register.
- 16.2. Individuals have the right to erasure in the following circumstances:

- Where the personal data is no longer necessary in relation to the purpose for which it was originally collected/processed
 - When the individual withdraws their consent
 - When the individual objects to the processing and there is no overriding legitimate interest for continuing the processing
 - The personal data was unlawfully processed
 - The personal data is required to be erased in order to comply with a legal obligation
 - The personal data is processed in relation to the offer of information society services to a child
- 16.3. The school has the right to refuse a request for erasure where the personal data is being processed for the following reasons:
- To exercise the right of freedom of expression and information
 - To comply with a legal obligation for the performance of a public interest task or exercise of official authority
 - For public health purposes in the public interest
 - For archiving purposes in the public interest, scientific research, historical research or statistical purposes
 - The exercise or defence of legal claims
- 16.4. As a child may not fully understand the risks involved in the processing of data when consent is obtained, special attention will be given to existing situations where a child has given consent to processing and they later request erasure of the data, regardless of age at the time of the request.
- 16.5. Where personal data has been disclosed to third parties, they will be informed about the erasure of the personal data, unless it is impossible or involves disproportionate effort to do so.
- 16.6. Where personal data has been made public within an online environment, the school will inform other organisations who process the personal data to erase links to and copies of the personal data in question.

17. The right to restrict processing

- 17.1. Individuals have the right to block or suppress the school's processing of personal data.
- 17.2. In the event that processing is restricted, the school will store the personal data, but not further process it, guaranteeing that just enough information about the individual has been retained to ensure that the restriction is respected in future.
- 17.3. The school will restrict the processing of personal data in the following circumstances:
 - Where an individual contests the accuracy of the personal data, processing will be restricted until the school has verified the accuracy of the data
 - Where an individual has objected to the processing and the school is considering whether their legitimate grounds override those of the individual
 - Where processing is unlawful and the individual opposes erasure and requests restriction instead
 - Where the school no longer needs the personal data but the individual requires the data to establish, exercise or defend a legal claim
- 17.4. If the personal data in question has been disclosed to third parties, the school will inform them about the restriction on the processing of the personal data, unless it is impossible or involves disproportionate effort to do so.
- 17.5. The school will inform individuals when a restriction on processing has been lifted.

18. The right to data portability

- 18.1. Individuals have the right to obtain and reuse their personal data for their own purposes across different services.
- 18.2. Personal data can be easily moved, copied or transferred from one IT environment to another in a safe and secure manner, without hindrance to usability.
- 18.3. The right to data portability only applies in the following cases:

- To personal data that an individual has provided to a controller
 - Where the processing is based on the individual's consent or for the performance of a contract
 - When processing is carried out by automated means
- 18.4. Personal data will be provided in a structured, commonly used and machine-readable format.
- 18.5. The school will provide the information free of charge.
- 18.6. Where feasible, data will be transmitted directly to another organisation at the request of the individual.
- 18.7. The Fritch Green Academy is not required to adopt or maintain processing systems which are technically compatible with other organisations.
- 18.8. In the event that the personal data concerns more than one individual, the school will consider whether providing the information would prejudice the rights of any other individual.
- 18.9. The school must respond to any requests for portability within one month.
- 18.10. Where the request is complex, or a number of requests have been received, the timeframe can be extended by two months, ensuring that the individual is informed of the extension and the reasoning behind it within one month of the receipt of the request.
- 18.11. Where no action is being taken in response to a request, the school will, without delay and at the latest within one month, explain to the individual the reason for this and will inform them of their right to complain to the supervisory authority and to a judicial remedy.

19. The right to object

- 19.1. The school will inform individuals of their right to object at the first point of communication, and this information will be outlined in the privacy notice and explicitly brought to the

attention of the data subject, ensuring that it is presented clearly and separately from any other information.

19.2. Individuals have the right to object to the following:

- Processing based on legitimate interests or the performance of a task in the public interest
- Direct marketing
- Processing for purposes of scientific or historical research and statistics.

19.3. Where personal data is processed for the performance of a legal task or legitimate interests:

- An individual's grounds for objecting must relate to his or her particular situation.
- The school must stop processing the individual's personal data unless the processing is for the establishment, exercise or defence of legal claims, or, where the school can demonstrate compelling legitimate grounds for the processing, which override the interests, rights and freedoms of the individual.

19.4. Where personal data is processed for direct marketing purposes:

- The school will stop processing personal data for direct marketing purposes as soon as an objection is received.
- The school cannot refuse an individual's objection regarding data that is being processed for direct marketing purposes.

19.5. Where personal data is processed for research purposes:

- The individual must have grounds relating to their particular situation in order to exercise their right to object.
- Where the processing of personal data is necessary for the performance of a public interest task, the school is not required to comply with an objection to the processing of the data.

19.6. Where the processing activity is outlined above, but is carried out online, the school will offer a method for individuals to object online.

20. Privacy by design and privacy impact assessments (DPIA)

- 20.1. The school will act in accordance with the GDPR by adopting a privacy by design approach and implementing technical and organisational measures which demonstrate how the school has considered and integrated data protection into processing activities.
- 20.2. Data protection impact assessments (DPIAs) can be used to identify the most effective method of complying with the school's data protection obligations and meeting individuals' expectations of privacy.
- 20.3. DPIAs allow the school to identify and resolve problems at an early stage, thus reducing associated costs and preventing damage from being caused to The Fritch Green Academy's reputation which might otherwise occur.
- 20.4. A DPIA will only be used when using new technologies or when the processing is likely to result in a high risk to the rights and freedoms of individuals.
- 20.5. High risk processing includes, but is not limited to, the following:
 - Systematic and extensive processing activities, such as profiling
 - Large scale processing of special categories of data or personal data which is in relation to criminal convictions or offences
- 20.6. The school will ensure that DPIAs include the following information. A template can be found in Appendix 1:
 - A description of the processing operations and the purposes
 - An assessment of the necessity and proportionality of the processing in relation to the purpose
 - An outline of the risks to individuals
 - The measures implemented in order to address risk
- 20.7. Where a DPIA indicates high-risk data processing, the school should consult the ICO to seek its opinion as to whether the processing operation complies with the GDPR.

21. Data breaches

- 21.1. The term 'personal data breach' refers to a breach of security, which has led to the destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.
- 21.2. The Principal ensures that all staff members are made aware of, and understand, what constitutes as a data breach as part of their continuous development training.
- 21.3. Where a breach is likely to result in a risk to the rights and freedoms of individuals, the relevant supervisory authority will be informed.
- 21.4. All notifiable breaches will be reported to the relevant supervisory authority within 72 hours of the school becoming aware of it.
- 21.5. The risk of the breach having a detrimental effect on the individual, and the need to notify the relevant supervisory authority, will be assessed on a case-by-case basis.
- 21.6. In the event that a breach is likely to result in a high risk to the rights and freedoms of an individual, the school will notify those concerned directly.
- 21.7. A 'high risk' breach means that the threshold for notifying the individual is higher than that for notifying the relevant supervisory authority.
- 21.8. In the event that a breach is sufficiently serious, the public will be notified without undue delay.
- 21.9. Effective and robust breach detection, investigation and internal reporting procedures are in place at the school, which facilitate decision-making in relation to whether the relevant supervisory authority or the public need to be notified.
- 21.10. Within a breach notification, the following information will be outlined:

- The nature of the personal data breach, including the categories and approximate number of individuals and records concerned
 - The name and contact details of the DPO
 - An explanation of the likely consequences of the personal data breach
 - A description of the proposed measures to be taken to deal with the personal data breach
 - Where appropriate, a description of the measures taken to mitigate any possible adverse effects
- 21.11. Failure to report a breach when required to do so will result in a fine, as well as a fine for the breach itself.

22. Subject Access Requests

- 22.1. Subject access requests may be received at any time from an individual. Requests must be made in writing (which can include e-mail) and be addressed to the Vice-Principal (DPO). A checklist for dealing with subject access requests can be found in appendix 2.
- 22.2. The school are not permitted to charge for complying with a subject access request unless they are manifestly unfounded or excessive.
- 22.3. The school has one calendar month to reply to the request. If a more complex reply is required then an extension of up to two months may be given.
- 22.4. If there are concerns over the disclosure of information then the school will obtain guidance from the ICO.
- 22.5. If a request is refused the individual will be informed why and that they have a right to complain. Complaints must be made to the Chair of the Governing Body who will decide whether it is appropriate to be dealt with in accordance with the school's complaint procedure or by the supervisory authority (ICO). Any refusal will be notified within the one-month period following the request.

Appendix 1: Privacy Impact Assessment template

1. Identify the need for a PIA:

Explain what the project aims to achieve, what the benefits will be to the organisation, to individuals and other parties.
You may find it helpful to link other relevant documents related to the project.
Also summarise why the need for a PIA was identified.

2. Describe the information flows:

The collection, use and deletion of personal data should be described here. You should also say how many individuals are likely to be affected by the project.

3. Consultation requirements:

Explain what practical steps will be taken to ensure identification of privacy risks and how these will be addressed. Who should be consulted internally and externally? How will you carry out the consultation?

4. Identify the privacy and related risks and solutions:

Key privacy issues, risks and solutions can be input into a table for reference. Describe actions taken to reduce the risks and any future steps necessary.

5. Sign off and record the PIA outcomes:

Who has approved the privacy risks involved in the project? What solutions need to be implemented?

6. Integrate the PIA outcomes back into the project plan:

Action to be taken. Date for completion. Responsibility for action.

Appendix 2: Checklist for a Subject Access Request

- The identity of the requestor must be established by sight of evidence of identity (passport, driving licence, birth certificate or P45).
- If the request is for data on a child then the requestor's relationship to the child must be established.
- Understand what information is being requested and ask for clarification if required.
- Establish the target date for a reply to the requestor.
- Confirm in what format the response to the request will be given (i.e. paper/electronic).
- Gain available data requested from the school server, e-mail and manual files.
- Seek consent from any third parties if disclosing information given by them (i.e. police, healthcare professionals).
- If there are concerns over the disclosure of information then seek further guidance from the ICO.
- If a redaction of information is required (black out/deletion) then retain a full copy of the information provided in order to establish what was redacted and why, should a complaint be made.
- Information disclosed must be clear and concise.